



Welcome

Dear Guest,

Welcome to Ajowa Resort,

We provide you with a list of facilities and services that we offer in this directory. Our guestrooms feature the latest in amenities and it is our intention to provide a comfortable stay as your second home in Bali.

Our staff have been individually chosen to ensure your holiday is beyond expectations at our beautiful Resort.

Wondering what to do in the surrounding area, this directory provides you some ideas to visit Seminyak, Petitenget, Legian and Canggu area.

Willing to spend your precious time relaxing, please review our Spa Treatment menu. Our therapists are verified skill to reduce the tense from activities and hot weather

In addition to the service we provide, we also offer you personalized assistance during your stay in our Resort. Please allow us to know anything that could create a memorable stay for you.

Finally, we would like to wish you a great and memorable stay with us, and we are more than proud to serve you during your special stay at Ajowa Resort.

Ajowa Resort Staff and Management

Thank you for leaving this directory for our next guest.

Surrounding Area

Petitenget Beach

Closest beach from Ajowa Resort only 1 KM from the Resort. One of the most popular surfing spots, restaurant, and chill beach club.

Canggu

Canggu is a vibrant coastal village that perfectly blends a laid-back surf culture with a bustling cosmopolitan lifestyle. Known for its iconic black-sand beaches, lush green rice fields, and a booming creative scene, it has become Bali's ultimate hotspot for digital nomads, foodies, and wellness enthusiasts alike.

Seminyak

Trendy Seminyak on the west coast of Bali is only 7 minutes' drive from Ajowa Resort. This area is very popular with its high density of unique shopping, combined with the clustering of many fine dining establishments. It has rapidly become one of the most well-known tourist areas on the island

Kuta

As the same as Seminyak, Kuta is also one of the most well-known areas in Bali. The very amazing Kuta Beach is also located in this area and it is just a short distance from the Seminyak area. Visiting this spot combining with Seminyak area is highly recommended during your stay

Ubud

Worlds well known for entrepreneurs set up their company online, very rich in culture, from painting, museum, palace, hand craft and many more. Most yoga warrior existing in Bali

Uluwatu

The famous Temple is surrounded by high cliffs with a wide ocean view, so be prepared to meet the monkey during the visit. We recommend watching the Kecak dance during the early evening.

Tanah Lot

This famous floating sacred temple in the middle of the ocean has been part of the Balinese mythology for centuries. The temple is one of seven sea temples around the Balinese coast. For those who would like to experience a spectacular sun set view, this place is a must. The temple is about 40 minutes' drive from your Resort.

Guest Service Directory

A

Accommodation Services

In addition to our daily services, our accommodation staff will be pleased to provide the following items on request for your additional comfort:

- Adaptors
- Iron & Ironing board
- Additional towels
- Mineral Water

Activities

List of things to do during your stay in Bali:

- Learn How to Surf in Petitenget Beach
- Chef Dean Cooking Class
- Waterbom Bali
- Amare Padel Club
- Beach Walk Mall
- Legian Beach
- Rafting in Ayung River
- Mai Main Kids Playground
- Lyengar Yoga
- Kuta Square
- Liga Tennis
- Adventure Scuba Diving Bali
- Bali Island Horse & Bali Island ATV
- Bali 4wd Tour
- Bali Hai Cruise

B

Breakfast

Breakfast is served from **7.00 AM** to **11.00 AM**.

Should you require an earlier breakfast, a continental breakfast can be organized. If you require additional breakfast IDR 200.000 ++ will be added to your bill.

Billing Payment

We prefer payment by Visa and Master Card.

C

Checkout

Checkout time is 11:00 noon.

Late check out is available based on availability and please contact reception for a special rate we could offer.

Car rental

Please refer our staff for car rental information.

Copies

Copy service is available at the Front Desk. The charge for Resort guests is only 1.000 IDR per copy.

Currency exchange

Currency exchange we recommend you to BMC Money Changer at Jalan Seminyak for safety and better rates. We also offer an exchange rate service to change to BMC Money Changer.

Candle light Dinner

Please contact the reception for the information for candle light dinner. The table will be set beside the pool and please go to the Menu Food detail.

D

Doctor

If you require a doctor or emergency services please call reception and they will contact the Doctor on call immediately. We recommend BIMC Hospital, Siloam and Surya Husadha International Hospital as they both are professional in providing medical assistance.

Dry cleaning/Laundry

We have facilities to dry clean and launder your garments. Please contact our reception. Our butler will help you with the pickup from the laundry bag at your bathroom.

E

Emergency

In the event of an emergency, medical or otherwise, please contact the Front Desk for immediate attention.

Electrical Current

Electrical current is 220V.

F

Fresh Flowers

Romantic Fresh Flowers are available on request. Please contact reception and they will take care of all arrangements.

G

Gym

The nearest gym center is DE GYM, it is only 5 minutes from Resort.

H

Hairdryers

Hair dryers are available in all guest bedrooms and are located in either the desk drawer or in the bathroom.

I

Internet access

Complimentary Wireless Broadband Access is available throughout the Resort. We have different kinds of connections and please choose the one strongest one at your Resort. Please contact reception if you require assistance.

K

Keys

Please leave your room key card at the reception desk and ensure that your door is always locked securely on leaving your bedroom. An additional 150.000 rupiah will be charged to your bill if you lose the key.

L

Late Check out

Check out time is noon. On the day of your departure please pass by reception who will be happy to inform you if late check out is available. There might be an additional charge for this.

Luggage Service

Should you require packed or unpacked service upon check out, please feel free to contact our reception.

Lost & Found

Please note that the Resort will not assume responsibility for lost or disappeared items. When something is found in the rooms, the housekeeping keeps a record and stores everything in the housekeeping department. If something is found in the lobby or any outlets, the security keeps a record and stores everything in the front desk. You must ensure that all valuables are properly locked in your room safely. If a guest is looking for an item, please contact Reception. If we have found the lost item, we will need to ask for a copy of your I.D and full address. We are not responsible for any loss during your stay.

M

Mail service

Please contact the reception for mailing at additional cost

P

Pet Policy

For the convenience of other guests and in an effort to help us provide the cleanest and most sanitary accommodations available, pets are allowed inside the Resort. We warmly welcome your furry friends to stay with us!

R

Restaurant (Recommended nearest restaurants)

- Norii Japanese Restaurant Seminyak
- The Sanctuary Umalas
- Shichirin Restaurant
- Paed Thai
- Seabird Bistro
- Cantina Classe
- Revolver All day Cafe
- Sardine
- BREEZE at The Samaya
- Kilo
- Cocoon Restaurant Bar Beach Club
- MAMASAN
- Potato Head Beach Club
- La Plancha
- Kudeta – Fine dining
- METIS – Fine dining
- Merah Putih - Indonesian
- 1945 – Indonesian
- Saigon Street
- La Lucciola
- La Favela

For further information please contact the reception.

S

Spa Treatment

Options of Spa treatment menu are available in your room and within this book directory

We will give a special **“20 % discount”** for guests.

Safe deposit box

Safety box placed in your wardrobe to keep your valuable items or feel free to keep those to our reception safe, if necessary. Please kindly find the instructions on the safety box for your convenience. Ajowa Resort will not take any responsibility for any loss of your belongings.

T

Taxis

Taxis can be booked at reception.

Transportation

Please see the further page for details of the transportation services or contact reception for more information.

Tour



AJOWA
RESORT

Daily tours are available upon request. Please see the further page for details of the transportation services or contact reception for more information.

Turn down Service

Turn down service will be done from 5.30 to 8.00. Our butler will clean and prepare the room for your comfort during sleeping.

U

Umbrellas

Umbrellas are available in your room and at reception, should you require one.

W

Wake-Up Service

If you would like a wake-up call, please notify the reception.

Y

YOU !

No-one is more important to us than YOU. If there is anything we can do for you then please ask.