



AYONA VILLA

# Welcome

Dear Guest,

Welcome to Ayona Villa,

We provide you list of facilities and services that we offer in this directory. Our guestrooms feature the latest in amenities and it is our intention to provide a comfortable stay as your second home in Bali.

Our staffs have been individually chosen to ensure your holiday is beyond expectations at our beautiful villa.

Wondering things to do in surrounding, this directory provides you some ideas to visit Seminyak, Petitenget, Legian and Kuta area.

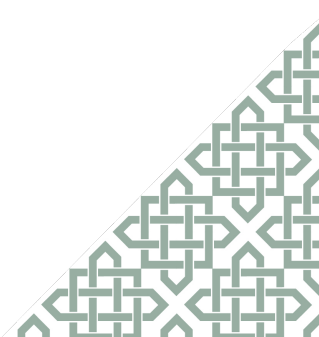
Willing to spend your precious time for relaxing, please review our Spa Treatment menu. Our therapists are verified skill to reduce the tense from activities and hot weather

In addition to the service we provide, we also offer you personalized assistance during your stay in our villa. Please allow us to know anything that could make create a memorable stay for you.

Finally, we would like to wish you have a great and memorable stay with us, and we are more than proud to serve you during your special stay at Ayona Villa.

Ayona Villa Staff and Management

Thank you for leaving this directory for our next guest.





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# Surrounding Area

## Petitenget Beach

Closest beach from Ayona villa only 1 KM from the villas. One of the most popular to surfing spot, restaurant, chill beach club.

## Seminyak

Trendy Seminyak on the west coast of Bali is only 7 minutes drive from Ayona Villa. This area is very popular with its high density of unique shopping, combined with the clustering of many fine dining establishments. It has rapidly become one of the most well known tourist areas on the island

## Kuta

As the same as Seminyak, Kuta is also one of the most well known area in Bali. The very amazing Kuta Beach is also located on this area and it is just have a short distance from Seminyak area. Visiting this spot combining with Seminyak area is highly recommended during your stay

## Double Six Seminyak Beach

One of the most visited beach for chill by the beach, learn how to surf, play football, enjoy the sophisticated sunset, restaurants and beach club. One of the most popular is La Planca and Cocoon Beach Club

## Ubud

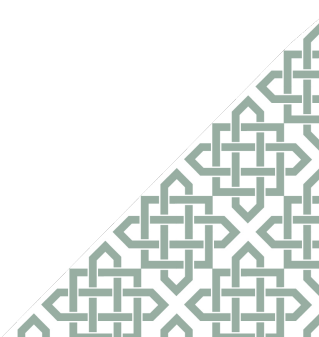
Worlds well known for entrepreneur set up their company online, very rich on culture, from painting, museum, palace, hand craft and many more. Most yoga warrior existing in Bali

## Uluwatu

Famous Temple surround by high cliff with wide ocean view, be prepare to meet the monkey during the visit. We recommend watching the Kecak dance during early evening.

## Tanah Lot

This famous floating sacred temple in the middle of ocean has been part of the **Balinese mythology** for centuries. The temple is one of **seven sea temples** around the Balinese coast. For those who would like to experience a spectacular sun set view, this place is a must. The temple is about 40 minutes drive from your villa.





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# Guest Service Directory

## A

### Accommodation services (Dial 0)

In addition to our daily services, our accommodation staff will be pleased to provide the following items on request for your additional comfort:

- Adaptors
- Iron & Ironing board
- Additional towels
- Mineral Water
- DVD Movie Collection
- Extra bed (For extra-bed arrangement please contact reception and subject to additional charge of IDR 413.000 ++/night include breakfast for 1 person and IDR 330.000 ++/night without breakfast for 1 person)

### Activities

List of things to do during your stay in Bali :

- Learn How to Surf in Seminyak Beach
- Chef Dean Cooking Class
- Waterbom Bali
- Kuta Theater
- Beach Walk Mall
- Legian Beach
- Rafting in Ayung River
- Lyengar Yoga
- Kuta Square
- Sky Garden – Heartbeat In The Sky
- Adventure Scuba Diving Bali
- Bali Island Horse AND Bali Island ATV
- Bali 4wd Tour
- Bali Hai Cruise

## B

### Breakfast

Breakfast is served from **8.00 AM** to **10.30 AM** Should you require an earlier breakfast, a continental breakfast can be organized. If you require additional breakfast IDR 100.000 ++ will be added to your bill.

### Billing Payment

We prefer payment by Visa and Master Card.

## C

### Checkout

Checkout time is 12:00 noon.

Late check out is available base on availability and please contact reception for special rate we could offer.



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### **Car rental**

Please refer our staff for car rental information.

### **Copies**

Copy service is available at the Front Desk. The charge for villa guests is only 1.000 IDR per copy.

### **Currency exchange**

Currency exchange we recommend you to BMC Money Changer at Jalan Seminyak for safety and better rates. We also offer exchange rate service to change to BMC Money Changer.

### **Candle light Dinner**

Please contact the reception for the information for candle light dinner. The table will be set beside the pool and please go further page for Menu Food detail.

## **D**

### **Doctor**

If you require a doctor or emergency services please call reception and they will contact the Doctor on call immediately. We recommend BMC Hospital, Siloam and Surya Husadha International Hospital as they both are professional in provide the medical assistance.

### **Dry cleaning/Laundry (Dial 0)**

We have facilities to dry clean and launder your garments. Please contact our reception. Our butler will help you with the pickup from laundry bag at your bathroom.

## **E**

### **Emergency (dial 0 )**

In the event of an emergency, medical or otherwise, please contact the Front Desk for immediate attention.

### **Electrical Current**

Electrical current is 220V.

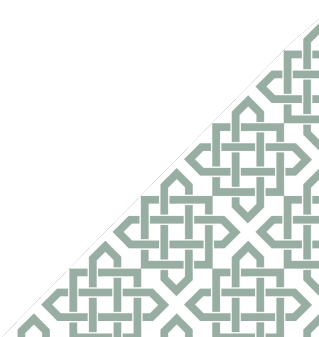
## **F**

### **Facsimile**

Fax Machine is available at front desk

### **Fresh Flowers**

Romantic Fresh Flowers are available on request. Please contact reception and they will take care of all arrangements.





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## G

### **Gym**

The nearest gym center is F45 Training, it is only 5 minutes from villa. Daily gym is available 7 minutes drive from the villa.

## H

### **Hairdryers**

Hair dryers are available in all guest bedrooms and are located in either the desk drawer or in the bathroom.

## I

### **Internet access**

Complimentary Wireless Broadband Access is available throughout the villa. We have different kind of connection and please choose the one strongest one at your villa. Please contact reception if you require assistance.

## K

### **Keys**

Please leave your room key at the reception desk and ensure that your door is always locked securely on leaving your bedroom. Additional 150.000 rupiah will be charge to your bill if you lose the key.

## L

### **Late Check out**

Check out time is noon. On the day of your departure please pass by reception who will be happy to inform you if late check out is available. There might be an additional charge for this.

### **Luggage service (dial 0)**

Should you require to have packed or unpacked service upon check out, please feel free to contact our reception.

### **Lost & Found**

Please note that the villa will not assume responsibility for lost or disappeared items. When something is found in the rooms, the housekeeping keep a record and store everything in the housekeeping department. If something is find in the lobby or any outlets, the security keep a record and store everything in the front desk. You must ensure that all valuables are properly locked in your room safe. If a guest is looking for an item, please Reception by dialing 0. If we have found the lost item, we will need to ask for a copy of your I.D and full address. We are not responsibility for any loss during your stay.



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## M

### Mail service

Please contact the reception for mailing at additional cost

### Map of Bali

Excellent maps of Bali are available at the reception desk.

## P

### Pet Policy

For the convenience of other guests and in an effort to help us provide the cleanest and most sanitary accommodations available, pets are not permitted inside the villa.

## R

### Restaurant (Recommended nearest restaurants)

- |  |   |
|--|---|
| <input type="checkbox"/> Mr. Husky Southeast Asian Kitchen | <input type="checkbox"/> La Plancha               |
| <input type="checkbox"/> Poulet Grill & Savory             | <input type="checkbox"/> Kudeta – Fine dining     |
| <input type="checkbox"/> Sardine                           | <input type="checkbox"/> METIS – Fine dining      |
| <input type="checkbox"/> BREEZE at The Samaya              | <input type="checkbox"/> Merah Putih - Indonesian |
| <input type="checkbox"/> Kilo                              | <input type="checkbox"/> 1945 – Indonesian        |
| <input type="checkbox"/> Cocoon Restaurant Bar Beach Club  | <input type="checkbox"/> Saigon Street            |
| <input type="checkbox"/> MAMASAN                           | <input type="checkbox"/> La Lucciola              |
| <input type="checkbox"/> Potato Head Beach Club            | <input type="checkbox"/> La Favela                |

For further information please contact the reception.

## S

### Spa Treatment

Options of Spa treatment menu are available in your room and within this book directory

We will give special “**20 % discount**” for guest.

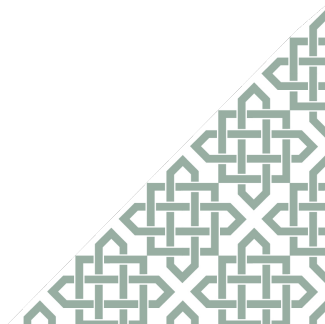
### Safe deposit box

Safety box placed in your wardrobe to keep your valuable items or feel free to keep those to our reception safe, if necessary. Please kindly find the instruction on the safety box for your convenience. Ayona Villa will not take any responsible for any loss of your belonging.

## T

### Taxis

Taxis can be booked at reception.





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### **Transportation**

Please see the further page for detailed of the transportation services or contact reception for more information.

### **Tour**

Daily tours are available upon request. Please see the further page for detailed of the transportation services or contact reception for more information.

### **Turn down Service**

Turn down service will be done from 5.30 to 8.00. Our butler will clean and prepare the room for your comfort during sleeping.

## **U**

### **Umbrellas**

Umbrellas are available in your room and at reception, should you require one.

## **W**

### **Wake-Up Service ( Dial 0 )**

If you would like a wake-up call, please notify the reception.

## **Y**

### **YOU !**

No-one is more important to us than YOU. If there is anything we can do for you then please ask.

