Welcome

Dear Guest,

Welcome to Dedary Resort Ubud,

We provide you list of facilities and services that we offer in this directory. Our guestrooms feature the latest in amenities and it is our intention to provide a comfortable stay as your second home in Bali.

Our staffs have been individually chosen to ensure your holiday is beyond expectations at our beautiful villa.

Wondering things to do in surrounding, this directory provides you some ideas to visit Tegalalang, Tampaksiring, and Ubud area.

Willing to spend your precious time for relaxing, please review our Spa Treatment menu. Our therapists are verified skill to reduce the tense from activities and hot weather

In addition to the service we provide, we also offer you personalized assistance during your stay in our villa. Please allow us to know anything that could make create a memorable stay for you.

Finally, we would like to wish you have a great and memorable stay with us, and we are more than proud to serve you during your special stay at Aksari Resort.

Dedary Resort Staff and Management

Thank you for leaving this directory for our next guest.

Surrounding Area

Ubud

Ubud surrounded by what attracts many people to Bali - scenic rice fields, small villages, art and crafts, ancient temples, palaces, rivers, cheap accommodation and good hotels. The city's location in the center of the island makes it a convenient place for Hiking in the mountains, beaches, and travel to other places.

Tegalalang

The Tegalalang Rice Terraces is one of the main things to do while in Ubud, located just 10 minutes from the resort, this valley of rice paddies offers jaw dropping view and a great area to wander around, explore the different levels and offers swing.

Tampaksiring

Pura Tirta Empul is a temple of tampak siring, built around a sacred spring only 15 minutes from the resort. Tampak siring is an inscription dates the spring all the way back to 926AD and there are fine carvings and Garudas on the courtyard buildings. The temple and two bathing spots have been used by the Balinese for over a thousand year for good health and prosperity as the water believe has the power to sure. Regular purification ceremonies also take place here

Sukawati

Sukawati Art market, referred to locally as pasar seni sukawati is Bali's most distinguished and long standing art market. It is where visitor can seek and purchase distinctively Balinese art items such as paintings and sculpted wooden figure, curios, handicraft and traditional handmade producs

Kintamani

Kintamani is one of famous tourist object in Bali, perched in center part of Paradise Island on Bangli Regency. Kintamani is located in the north of Bali and in the locale of the volcano Mount Batur and its beautiful expanse of fresh water lake.

Tanah Lot

This famous floating sacred temple in the middle of ocean has been part of the Balinese mythology for centuries. The temple is one of seven sea temples around the Balinese coast. For those who would like to experience a spectacular sun set view, this place is a must. The temple is about 45 minutes' drive from your villa.

Guest Service Directory

A

Accommodation services (Dial 0)

In addition to our daily services, our accommodation staff will be pleased to provide the following items on request for your additional comfort:

- Adaptors
- Iron & Ironing board
- Additional towels
- Mineral Water
- Extra bed (For extra-bed arrangement please contact reception and subject to additional charge of IDR IDR 600,000 ++/night include breakfast for 1 person and IDR 450,000++/night without breakfast for 1 person)

B

Breakfast

Breakfast is served from 7.00 AM to 11.00 AM should you require an earlier breakfast.

Billing Payment

We prefer payment by Visa and Master Card.

Checkout

Checkout time is 12:00 noon

Late checkout is subject to availability and 25% charge apply until 03.00 pm, 50% charge apply until 06.00 pm and 100% charge for above 06.00 pm

C

Car Rental

Please refer our staff for car rental information.

Copies

Copy service is available at the Front Desk, 1.000 IDR per copy will apply.

Currency exchange

Currency exchange we recommend you to Dirgahayu Valuta Prima (Money Changer) or BMC money changer.

Candle light Dinner

Please contact the reception for the information for candle light dinner. The table will be set beside the pool and please go further page for Menu Food detail.

D

Doctor

If you require a doctor or emergency services, please call reception and they will contact the Doctor on call immediately. We recommend BIMC Clinic Ubud as they are professional in provide the medical assistance.

E

Emergency (dial 0)

In the event of an emergency, medical or otherwise, please contact the Front Desk for immediate attention.

Electrical Current

Electrical current is 220V.

F

Fresh Flowers

Romantic Fresh Flowers are available on request. Please contact reception and they will take care of all arrangements.

H

Hairdryers

Hair dryers are available in all guest bedrooms and are located in either the desk drawer or in the bathroom.

I

Internet access

Complimentary Wireless Broadband Access is available throughout the villa. We have different kind of connection and please choose the one strongest one at your villa. Please contact reception if you require assistance.

K

Keys

Please leave your room key at the reception desk and ensure that your door is always locked securely on leaving your bedroom. Additional 150.000 rupiah will be charge to your bill if you lose the key.

L

Luggage service (dial 0)

Should you require to have packed or unpacked service upon check out, please feel free to contact our reception.

Lost & Found

Please note that the villa will not assume responsibility for lost or disappeared items. When something is found in the rooms, the housekeeping keep a record and store everything in the housekeeping department. If something is find in the lobby or any outlets, the security keep a record and store everything in the front desk. You must ensure that all valuables are properly locked in your room safe. If a guest is looking for an item, please Reception by dialing 0. If we have found the lost item, we will need to ask for a copy of your I.D and full address. We are not responsibility for any loss during your stay.

Laundry (Dial 0)

We have facilities to launder your garments. Please contact our reception. Our butler will help you with the pickup from laundry bag at your bathroom.

M

Mail service

Please contact the reception for mailing at additional cost

P

Pet Policy

For the convenience of other guests and in an effort to help us provide the cleanest and most sanitary accommodations available, pets are not permitted inside the villa.

R

Restaurant

Sans Indian Indian Cuisine 11:00 - 22:00

For further information please contact the reception.

S

Spa

Our spa room open from 11.00 to 21.00, Balinese massage will be offers

Safe deposit box

Safety box placed in your wardrobe to keep your valuable items or feel free to keep those to our reception safe, if necessary. Please kindly find the instruction on the safety box for your convenience. Aksari Resort will not take any responsible for any loss of your belonging.

T

Taxis

Taxis can be booked at reception.

Transportation

Please see the further page for detailed of the transportation services or contact reception for more information.

Tour

Daily tours are available upon request. Please see the further page for detailed of the transportation services or contact reception for more information.

Turn down Service

Turn down service will be done from 5.00 to 8.00. Our butler will clean and prepare the room for your comfort during sleeping.

U

Umbrellas

Umbrellas are available in your room and at reception, should you require one.

W

Wake-Up Service (Dial 0)

If you would like a wake-up call, please notify the reception

Y

YOU!

No-one is more important to us than YOU. If there is anything, we can do for you then please ask.