



Welcome

Dear Guest,

Welcome to Seascape Sanur,

We provide you list of facilities and services that we offer in this directory. Our guestrooms feature the latest in amenities and it is our intention to provide a comfortable stay as your second home in Bali.

Our staffs have been individually chosen to ensure your holiday is beyond expectations at our beautiful resort.

Wondering things to do in surrounding, this directory provides you some ideas to visit Ubud, Canggu, Seminyak, Legian and Kuta area.

Willing to spend your precious time for relaxing, please review our Spa Treatment menu. Our therapists are verified skill to reduce the tense from activities and hot weather.

In addition to the service we provide, we also offer you personalized assistance during your stay in our resort. Please allow us to know anything that could make create a memorable stay for you.

Finally, we would like to wish you have a great and memorable stay with us, and we are more than proud to serve you during your special stay at Seascape Sanur.

Seascape Sanur Staff and Management

Thank you for leaving this directory for our next guest.





SEASCAPE Surrounding Area

Sanur Beach

Sanur beaches include Mertasari Beach, Semawang Beach, Pantai Karang (Reef Beach), Segara Ayu Beach, and Sindhu Beach. The footpath ends at Grand Bali Beach, one of the most popular coasts on the island. You'll enjoy several notable Sanur beaches that are connected by a paved footpath. The walkway provides a nice jogging track and scenic cycling routes.

Ubud

Worlds well known for entrepreneur set up their company online, very rich on culture, from painting, museum, palace, hand craft and many more. Most yoga warrior existing in Bali

Canggu

Echo Beach Canggu is one of Bali's most popular surf spots. The nickname overshadows its local name 'Pantai Batu Mejan', which takes after a significant Balinese Hindu sea temple on site. Also Batu Bolong Beach Canggu It is famous for the strip of best restaurant around Canggu, many pedestrian, boutique shop, well known surf spot also and chill beach club.

Seminyak

Trendy Seminyak on the west coast of Bali is only 30 minutes drive from Seascape Sanur. This area is very popular with its high density of unique shopping, combined with the clustering of many fine dining establishments. It has rapidly become one of the most well known tourist areas on the island

Tanah Lot

This famous floating sacred temple in the middle of ocean has been part of the Balinese mythology for centuries. The temple is one of seven sea temples around the Balinese coast. For those who would like to experience a spectacular sun set view, this place is a must. The temple is about 60 minutes drive from your resort.

Uluwatu

Famous Temple surround by high cliff with wide ocean view, be prepare to meet the monkey during the visit. We recommend watching the Kecak dance during early evening.





SEASCAPE



Guest Service Directory

A

Accommodation services (please Dial 0)

Please dial 0. In addition to our daily services, our accommodation staff will be pleased to provide the following items on request for your additional comfort:

- Adaptors
- Iron & Ironing board
- Additional towels
- Mineral Water

Activities

List of things to do during your stay in Bali :

- Learn How to Surf in Sanur Beach
- Chef Dean Cooking Class
- Waterboom Waterpark Bali
- Gelato at Massimo
- Plaza Renon Mall
- Sanur Beach
- Rafting in Ayung River
- Taman Festival Sanur
- Museum Le Mayeur
- Kite Surfing
- Adventure Scuba Diving Bali
- Bali Island Horse AND Bali Island ATV
- Bali 4wd Tour
- Bali Hai Cruise

B

Breakfast

Breakfast is served from **7.30 AM** to **11.00 AM** Should you require an earlier breakfast, a continental breakfast can be organized. If you require additional breakfast IDR. 200.000 ++ will be added to your bill.

Billing Payment

We prefer payment by Visa and Master Card.





C

Checkout

Checkout time is 12:00 noon. Late check out is available base on availability and please contact reception for special rate we could offer.

Car rental

Please refer our staff for car rental information.

Copies

Copy service is available at the Front Desk. The charge for resort guests is only 1.000 IDR per copy.

Currency exchange

Currency exchange we recommend you to BMC Money Changer at Jalan Danau Tamblingan for safety and better rates.

Candle light Dinner

Please contact the reception for the information for candle light dinner. The table will be set beside the pool and please go further page for Menu Food detail.

D

Doctor

If you require a doctor or emergency services, please call reception and they will contact the Doctor on call immediately. We recommend Bali Mandara Hospital, BIMC Hospital, Siloam and Surya Husadha International Hospital as they both are professional in provide the medical assistance.

Dry cleaning/Laundry (please Dial 0)

Please Dial 0. We have facilities to dry clean and launder your garments. Please contact our reception. Our butler will help you with the pick up from laundry bag at your bathroom.

E

Emergency (please Dial 0)

Please Dial 0. In the event of an emergency, medical or otherwise, please contact the Front Desk for immediate attention.

Electrical Current

Electrical current is 220V.





F

Fresh Flowers

Romantic Fresh Flowers are available on request. Please contact reception and they will take care of all arrangements.

G

Gym

The nearest gym center is Fitness Centre at Fit24 or Bfit Gym Renon

H

Hairdryers

Hair dryers are available in all guest bedrooms and are located in either the drawer in the bathroom.

I

Internet access

Complimentary Wireless Broadband Access is available throughout the resort. We have different kind of connection and please choose the one strongest one at your resort. Please contact reception if you require assistance.

K

Keys

Please leave your room key at the reception desk and ensure that your door is always locked securely on leaving your bedroom. Additional 150.000 rupiah will be charge to your bill if you lose the key.

L

Late Check out

Check out time is noon. On the day of your departure please pass by reception who will be happy to inform you if late check out is available. There might be an additional charge for this.





Luggage service (please Dial 0)

Please Dial 0. Should you require to have packed or unpacked service upon check out, please feel free to contact our reception.

Lost & Found

Please note that the resort will not assume responsibility for lost or disappeared items. When something is found in the rooms, the housekeeping keep a record and store everything in the housekeeping department. If something is found in the lobby or any outlets, the security keep a record and store everything in the front desk.

You must ensure that all valuables are properly locked in your room safe. If a guest is looking for an item, please Reception by dialing 0. If we have found the lost item, we will need to ask for a copy of your I.D and full address. We are not responsible for any loss during your stay.

M

Mail service

Please contact the reception for mailing at additional cost

P

Pet Policy

For the convenience of other guests and in an effort to help us provide the cleanest and most sanitary accommodations available, pets are not permitted inside the resort.

R

Restaurant (Recommended nearest restaurants)

- **Sanora Restaurant & Bar**
- **Wok Wok**
- **Fisherman's Club**
- **Canvas Cafe**
- **Pitaloka Sanur**
- **Warung Pan Tantri**
- **The Man Shed**
- **Warung Nasi Men Weti**
- **Warung Mak Beng Fish Soup**
- **Lawar Kodi**
- **Kojin Teppanyaki**
- **Wild Air Restaurant**

For further information, please contact the reception.





S

Spa Treatment

Options of Spa treatment menu are available in your room and within this book directory

We will give special “**10 % discount**” for guest.

Safe deposit box

Safety box placed in your wardrobe to keep your valuable items or feel free to keep those to our reception safe, if necessary. Please kindly find the instruction on the safety box for your convenience. Seascape Sanur will not take any responsible for any loss of your belonging.

T

Taxis

Taxis can be booked at reception.

Tour

Daily tours are available upon request. Please see the further page for detailed of the transportation services or contact reception for more information.

Turn down Service

Turn down service will be done from 5.30 to 8.00. Our butler will clean and prepare the room for your comfort during sleeping.

U

Umbrellas

Umbrellas are available in your room and at reception, should you require one.

W

Wake-Up Service (please Dial 100)

Please call Dial 100 If you would like a wake-up call, please notify the reception.

Y

YOU !

No-one is more important to us than YOU. If there is anything we can do for you then please ask.

