



Welcome

Dear Guest,

Welcome to Teratai Villa Canggu,

We provide you list of facilities and services that we offer in this directory. Our guestrooms feature the latest in amenities and it is our intention to provide a comfortable stay as your second home in Bali.

Our staffs have been individually chosen to ensure your holiday is beyond expectations at our beautiful villa.

Wondering things to do in surrounding, this directory provides you some ideas to visit Canggu, Petitenget, Seminyak, Legian and Kuta area.

Willing to spend your precious time for relaxing, please review our Spa Treatment menu. Our therapists are verified skill to reduce the tense from activities and hot weather

In addition to the service we provide, we also offer you personalized assistance during your stay in our villa. Please allow us to know anything that could make create a memorable stay for you.

Finally, we would like to wish you have a great and memorable stay with us, and we are more than proud to serve you during your special stay at Teratai Villa Canggu.

Teratai Villa Canggu Staff and Management

Thank you for leaving this directory for our next guest.



Surrounding Area

Echo Beach

Echo Beach is one of Bali's most popular surf spots. The nickname overshadows its local name 'Pantai Batu Mejan', which takes after a significant Balinese Hindu sea temple on site.

Batu Bolong Beach

It is famous for the strip of best restaurant around Canggu, many pedestrians, boutique shop, well known surf spot also and chill beach club.

Berawa Beach

Closest beach from Teratai Villa Canggu only 3 KM from the villas. One of the most popular to surfing spot, restaurant, beach club.

Seminyak

Trendy Seminyak on the west coast of Bali is only 20 minute's drive from Teratai Villa Canggu. This area is very popular with its high density of unique shopping, combined with the clustering of many fine dining establishments. It has rapidly become one of the most well known tourist areas on the island

Ubud

Worlds well known for entrepreneur set up their company online, very rich on culture, from painting, museum, palace, hand craft and many more. Most yoga warrior existing in Bali

Uluwatu

Famous Temple surround by high cliff with wide ocean view, be prepare to meet the monkey during the visit. We recommend watching the Kecak dance during early evening.

Tanah Lot

This famous floating sacred temple in the middle of ocean has been part of the Balinese mythology for centuries. The temple is one of seven sea temples around the Balinese coast. For those who would like to experience a spectacular sun set view, this place is a must. The temple is about 30 minute's drive from your villa.



Guest Service Directory

A

Accommodation services (please Dial 100)

Please dial. In addition to our daily services, our accommodation staff will be pleased to provide the following items on request for your additional comfort:

- Adaptors
- Iron & Ironing board
- Additional towels
- Mineral Water

Activities

List of things to do during your stay in Bali

- Learn How to Surf in Canggu Beach
- Chef Dean Cooking Class
- Splash Waterpark Bali
- Canggu Square
- Beach Walk Mall
- Berawa Beach
- Rafting in Ayung River
- Lyengar Yoga
- Finns Beach Club
- La Favela
- Adventure Scuba Diving Bali
- Bali Island Horse AND Bali Island ATV
- Bali 4wd Tour
- Bali Hai Cruise

B

Breakfast

Breakfast is served from **7.30 AM** to **11.00 AM** Should you require an earlier breakfast, a continental breakfast can be organized. If you require additional breakfast IDR. 120.000 ++ will be added to your bill.

Billing Payment

We prefer payment by Visa and Master Card.

C

Checkout

Checkout time is 12:00 noon. Late check out is available base on availability and please contact reception for special rate we could offer.



Car rental

Please refer our staff for car rental information.

Copies

Copy service is available at the Front Desk. The charge for villa guests is only 1.000 IDR per copy.

Currency exchange

Currency exchange we recommend you to BMC Money Changer at Jalan Raya Kerobokan for safety and better rates. We also offer exchange rate service to Central Kuta Money Changer

Candle light Dinner

Please contact the reception for the information for candle light dinner. The table will be set beside the pool and please go further page for Menu Food detail.

D

Doctor

If you require a doctor or emergency services, please call reception and they will contact the Doctor on call immediately. We recommend BaliMed Canggu Clinic, BMC Hospital, Siloam and Surya Husadha International Hospital as they both are professional in provide the medical assistance.

Dry cleaning/Laundry (please Dial 100)

Please Dial 100 We have facilities to dry clean and launder your garments. Please contact our reception. Our butler will help you with the pick up from laundry bag at your bathroom.

E

Emergency (please Dial 100)

Please Dial 100. In the event of an emergency, medical or otherwise, please contact the Front Desk for immediate attention.

Electrical Current

Electrical current is 220V.

F

Fresh Flowers

Romantic Fresh Flowers are available on request. Please contact reception and they will take care of all arrangements.



G

Gym

The nearest gym center is Fitness Centre at Finns Recreation Club or S2S CrossFit

H

Hairdryers

Hair dryers are available in all guest bedrooms and are located in either the drawer in the bathroom.

I

Internet access

Complimentary Wireless Broadband Access is available throughout the villa. We have different kind of connection and please choose the one strongest one at your villa. Please contact reception if you require assistance.

K

Keys

Please leave your room key at the reception desk and ensure that your door is always locked securely on leaving your bedroom. Additional 200.000 rupiah nett will be charge to your bill if you lose the key.

L

Late Check out

Check out time is noon. On the day of your departure please pass by reception who will be happy to inform you if late check out is available. There might be an additional charge for this.

Luggage service (please Dial 100)

Please Dial 100. Should you require to have packed or unpacked service upon check out, please feel free to contact our reception.



Lost & Found

Please note that the villa will not assume responsibility for lost or disappeared items. When something is found in the rooms, the housekeeping keep a record and store everything in the housekeeping department. If something is found in the lobby or any outlets, the security keep a record and store everything in the front desk.

You must ensure that all valuables are properly locked in your room safe. If a guest is looking for an item, please Reception by dialing 0. If we have found the lost item, we will need to ask for a copy of your I.D and full address. We are not responsible for any loss during your stay.

M

Mail service

Please contact the reception for mailing at additional cost

P

Pet Policy

For the convenience of other guests and in an effort to help us provide the cleanest and most sanitary accommodations available, pets are not permitted inside the villa.

R

Restaurant (Recommended nearest restaurants)

- | | |
|--|---|
| <input type="checkbox"/> Brunch Republique | <input type="checkbox"/> Dandelion |
| <input type="checkbox"/> Rayjin | <input type="checkbox"/> Kudeta – Fine dining |
| <input type="checkbox"/> Kilo | <input type="checkbox"/> METIS – Fine dining |
| <input type="checkbox"/> Finns Beach Club | <input type="checkbox"/> Panama Kitchen |
| <input type="checkbox"/> Peleton | <input type="checkbox"/> Spicy Coconut |
| <input type="checkbox"/> Potato Head | <input type="checkbox"/> Ji Restaurant |

For further information, please contact the reception.

S

Spa Treatment

Options of Spa treatment menu are available in your room and within this book directory.

Safe deposit box

Safety box placed in your wardrobe to keep your valuable items or feel free to keep those to our reception safe, if necessary. Please kindly find the instruction on the safety box for your convenience. Teratai Villa Canggu will not take any responsibility for any loss of your belonging.



T

Taxis

Taxis can be booked at reception.

Transportation

Please see the further page for detailed of the transportation services or contact reception for more information.

Tour

Daily tours are available upon request. Please see the further page for detailed of the transportation services or contact reception for more information.

Turn down Service

Turn down service will be done from 5.30 to 8.00. Our butler will clean and prepare the room for your comfort during sleeping.

U

Umbrellas

Umbrellas are available in your room and at reception, should you require one.

W

Wake-Up Service (please Dial 100)

Please call Dial 100 If you would like a wake-up call, please notify the reception.

Y

YOU!

No-one is more important to us than YOU. If there is anything we can do for you then please ask